



Field Service Solutions with Jamf Now

Deliver excellent service in every customer interaction

By definition, field service means a remote workforce, which demands your company's employees go wherever your customers need them. The concept of working in an office forty hours a week is foreign, and staying "deskless" is how you like it. You are technicians that deliver a specialized skill to your customers and clients, and to do so requires the right combination of tools and technology to stay efficient and keep quality high.

From employee email, point of sale software, communication apps, to appointment scheduling and more, all need to be managed, supported, reliable — and easy! However, the introduction of — and investment in — technology can come with challenges, especially if IT isn't your full-time role. Leveraging Jamf Now can help you deploy the correct apps and tools to the right devices regardless of where they are in the field. Customer expectations are higher, and your needs in the field are endless, rise to the occasion on both fronts with Apple and Jamf Now.

Jamf Now Features:



Lost Mode

Devices show a lock screen message, are disabled and show their location.



Single App Mode

Lock a device into a single app to focus on a specific purpose.



App Upgrade/Deployment

Update/deploy apps from a central location to enable your team.



OS Updates

Update a single device or push OS updates to all devices ensuring they are up-to-date and secure.



App Usage

Ability to choose which apps are available, hidden, removed, or limited in order to focus device usage.

Sound familiar? We can help!

When it comes to reshaping the way you use technology, the task can seem daunting. But it shouldn't be. Finding what works best for your organization should be a combination of best practices and a plan that fits your team's needs and device usage.

Problem



Lost or damaged devices



Devices and software need updating



Out-of-date devices



Give your team exactly what they need. Nothing more, nothing less.

Jamf Now solution

Work days can get hectic, devices can go missing. Turn on Lost Mode, Remote Lock or Wipe to locate the device, put in a locked state (until a password is entered) or completely wipe the device to help ensure company data is not in danger.

Make sure each device is updated with the apps and software needed to get the job done with secure app deployments. Efficiently deploy all apps using Jamf Now instead of one by one, so your team can focus on the task at hand.

Out-of-date devices and apps can be a security threat that is easily avoided with Jamf Now. Ensure every device is on the most recent operating system and apps are up-to-date by pushing updates to them from a central location — regardless of where the device is.

Some devices need access to two apps and Single App Mode won't work but you don't want free reign to everything. Using Blueprints, customize your devices to show the exact apps and settings specific teams need and hide the rest to help rid your team of excess clutter and distraction.

Are you ready?

See why small and medium sized businesses are trusting Jamf Now to secure and protect their Apple devices. **Sign up now** and enroll your first 3 devices for free.

Get Started



See how you too can achieve success by trying Jamf Now – **Sign up today**