

A photograph of a modern hotel room. In the center is a bed with a black headboard, covered in white linens and several white pillows. On either side of the bed is a small, round, white bedside table with black legs. The left table holds a white alarm clock and a small vase with greenery. The right table holds a vase with white flowers. Two black pendant lamps hang from the ceiling. The floor is light-colored wood. A green banner is overlaid at the bottom of the image.

Enrich Your Guest Experience

Engage guests during their stay with Jamf Pro and Guest by CareServant

Guest expectations are rising, is your technology ready to meet them?

Guest by CareServant is a solution for hoteliers who want to offer a delightful in-room guest experience on Apple devices that combines great entertainment with outstanding guest services.

With the Guest by CareServant app, guests receive the best of Apple's premium user experience integrated with the hospitality services offered by their hotel. Jamf Pro manages the devices to streamline the deployment, ease of use, and provide the ability to refresh devices between guests.

Guests can also use their own mobile device to extend the usage of the app outside of their room, which opens up additional integration and mobility opportunities.

64%

of U.S. hotel guests say it is very important for hotels to continue investing in technology to enhance the guest experience. – Oracle and Phocuswright

With the Jamf and Guest by CareServant hospitality solution:

Embrace the Apple ecosystem of devices

Guest is a native tvOS and iOS app that leverages the quality and scalability of the Apple ecosystem.

Integrated hospitality services

From service calls to automated check in/check out via device, digital key unlocking, and even light and temperature control, Guest by CareServant can put all of these common needs in one easy to access place.

Flexibility to customize the Apple experience

With the wealth of apps on the App Store, hoteliers can provide measured access to other in-demand consumer apps like Netflix, HBO, social networks and other entertainment apps. Guest can even integrate IP-based television channels into the native app experience.

Air-tight security and data protection

Personal data is automatically wiped from the Apple devices after each patron's stay and set to a clean slate for the next guest.



Put our hospitality service to the test.

Personalized experiences and innovative in-room technology are no longer fringe benefits. They're critical to maintaining and keeping customers happy in a modern world. Harness the power of Apple in your hotel with Guest by CareServant and Jamf Pro.

