



Jamf Pro

Sub-processors



Jamf may engage vendors to provide services on our behalf. Any vendor who may process Customer Content, as defined in Jamf's [Software License and Services Agreement](#) (SLASA), are considered sub-processors and are disclosed below. As set forth in Jamf's [Data Processing Agreement](#) (DPA), Jamf has adequate data transfer mechanisms in place with each sub-processor.

Sub-processor	Location(s) of processing	Purpose of processing
Amazon Web Services, Inc.	Australia, Germany, Japan, United Kingdom, United States	Cloud Hosting*
	United States	AI Assistant skills***
Astronomer, Inc.	United States	Orchestration and workflow management for data pipelines
Gainsight Inc.	United States	Customer experience analytics and in-product communications
Microsoft Corporation	Germany, United States	Cloud Hosting**
MongoDB, Inc.	Australia, Germany, Japan, United Kingdom, United States	Managed database services

* The countries listed are the sub-processor's locations from which this Jamf product's hosting is made available. Customers may choose the specific location in which they would like the product hosted.

** Customers who purchase through the Microsoft Marketplace will have their Jamf Pro application hosted on Microsoft Azure. Data from those customers with Jamf Pro hosted on Microsoft Azure may still be processed in AWS as required to provide the service. All other customers will be provided hosting services through AWS.

*** AI Assistant is disabled by default for all customers. Certain AI Assistant skills may process personal data from Jamf Pro if enabled by the Jamf customer.

Jamf may use additional sub-processors for customer support – see the sub-processor listing for Jamf Support.

Last updated: November 5, 2025