

## Jamf Now Sub-processors



Jamf may engage vendors to provide services on our behalf. Any vendor who may process Customer Content, as defined in Jamf's <u>Software License and Services Agreement</u> (SLASA), are considered subprocessors and are disclosed below. As set forth in Jamf's <u>Data Processing Agreement</u> (DPA), Jamf has adequate data transfer mechanisms in place with each sub-processor.

Sub-processor	Location(s) of processing	Purpose of processing
Amazon Web Services	United States	Cloud hosting
Amazon Web Services	Australia, Brazil, Canada, France, Germany, India, Ireland, Italy, Japan, Singapore, South Africa, South Korea, Sweden, United Kingdom, United States	Regional edge services*
Astronomer, Inc.	United States	Orchestration and workflow management for data pipelines
Gainsight Inc.	United States	Customer experience analytics and in-product communications
MongoDB, Inc	Ireland, United States	Managed database services
Twilio, Inc. (Sendgrid)	United States	Email notifications

<sup>\*</sup>These sub-processors process data for the Web Protection functionality in Jamf Now. Regional edge services are dynamically chosen based on proximity to the endpoint.

Jamf may use additional sub-processors for customer support – see the sub-processor listing for Jamf Support.

Last updated: November 5, 2025