



Jamf Elevate

Sub-processors



Jamf may engage vendors to provide services on our behalf. Any vendor who may process Customer Content, as defined in Jamf’s [Software License and Services Agreement](#) (SLASA), are considered sub-processors and are disclosed below. As set forth in Jamf’s [Data Processing Agreement](#) (DPA), Jamf has adequate data transfer mechanisms in place with each sub-processor.

Sub-processor	Location(s) of processing	Purpose of processing
Amazon Web Services, Inc.	Australia, Germany, Japan, United Kingdom, United States	Cloud Hosting for Jamf Pro, Protect*
	Ireland	Cloud Hosting for Jamf Security Cloud Portal
	United States	AI Assistant skills***
	Australia, Brazil, Canada, France, Germany, Hong Kong, India, Ireland, Italy, Japan, Singapore, South Africa, South Korea, Spain, Sweden, United Kingdom, United States	Regional edge services**
Astronomer, Inc.	United States	Orchestration and workflow management for data pipelines

Auth0	Australia, Germany, United States	Authentication broker
Gainsight Inc.	United States	Customer experience analytics and in-product communications
Google LLC (Google Cloud Platform)	Belgium, Netherlands	Regional edge services**
	Belgium, United States	Cloud Hosting for Manager for Android*
Microsoft Corporation	Germany, United States	Cloud Hosting for Jamf Pro****
MongoDB, Inc.	Australia, Germany, Japan, United Kingdom, United States	Managed database services
PMG.net	United States	Customer experience analytics and in-product communications
Tableau Software	Ireland	Ad-hoc requests by customers for reports
The Rocket Science Group, LLC (Mailchimp)	United States	Email notifications
T-Systems International GmbH	Germany	Regional edge services**
Wizy.io	United States	Android device management

* The countries listed are the sub-processor's locations from which this Jamf product's hosting is made available. Customers may choose the specific location in which they would like the product hosted.

** The countries listed for regional edge services are dynamically chosen based on proximity to the endpoint.

*** AI Assistant is disabled by default for all customers. Certain AI Assistant skills may process personal data if enabled by the Jamf customer.

**** Customers who purchase through the Microsoft Marketplace will have their Jamf Elevate application hosted on Microsoft Azure. Data from those customers with Jamf

Elevate hosted on Microsoft Azure may still be processed in AWS as required to provide the service. All other customers will be provided hosting services through AWS.

Jamf may use additional sub-processors for customer support – see the sub-processor listing for Jamf Support.

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