Jamf Premium Services

Jamf Premium Services are customizable annual subscriptions that give your organization direct access to a dedicated team of Jamf experts.

Offered at multiple levels to fit your needs and budget, these services extend our legendary support by providing onsite* and remote guidance from experienced Jamf engineers. With insights built on years of Apple deployment best practices, Jamf Premium Services deliver focused expertise and extra resources to move your key initiatives forward—efficiently and effectively.

	Bronze	Silver	Gold	Platinum
Service Days (8 hours/day)	3	6	12	24

Here's what you get

Expert guidance and support

Work with our professional services team that understands your environment and goals, offering expert advice and hands-on help to get the most from your Jamf investment.

Flexible service delivery

Choose remote or onsite* support from Jamf engineers to tackle what matters most to you—whether it's product configuration, workflow design, implementation, security or team training.

Strategic Team Coordination

Work with dedicated experts who help coordinate key activities, foster collaboration among stakeholders, and keep your engagement focused and moving forward.

* Subject to additional cost

Why choose Premium Services?

Workflow automation & optimization

Streamline your day-to-day operations through the design and implementation of custom scripts, API integrations and automation workflows tailored to your unique environment. Increase efficiency, reduce manual effort and enable your team to focus on strategic priorities.

Security benchmark implementation

Strengthen your security posture by aligning your systems with industry-recognized security benchmarks and compliance standards. Our experts will help you implement best-practice configurations and policies to protect your devices, data and users.

Strategic expert consultation

Leverage deep technical expertise and strategic guidance from seasoned professionals. We'll evaluate your current environment and provide actionable recommendations based on industry best practices and your organization's specific goals.

Accelerated product adoption & implementation

Maximize the value of your Jamf investment with guided deployment and configuration services that drive faster time-to-value. Whether you're just getting started or expanding your usage, we'll help you move forward with confidence and clarity.

Advanced workflow design & problem solving

Address complex technical challenges or intricate use cases with hands-on support from experienced consultants. Our team can help design and implement scalable solutions—freeing your internal resources to focus on mission-critical initiatives.

To learn more about how Jamf can make an impact on your Mac and mobile management, visit **Jamf.com**