jamf

From reactive management to real-time management

How a modern management model changes day-to-day outcomes for growing IT teams

	Reactive management	Real-time management
Slow patches PATCHING	**Updates wait on users and check-ins** • Delays are common • Manual follow-up required	**Devices enforce updates automatically** • Retries happen without IT • No manual intervention
Blind spots VISIBILITY	**Last check-in, not right now** • Stale device state • Problems surface late	**Real-time visibility across the fleet** • Issues surfaced sooner • Visibility without manual checks
Manual fixes REMEDIATION	**IT investigates and re-triggers** • Repeat workflows • Device-by-device follow-up	**Self-healing workflows** • Devices correct themselves • Often resolved before IT notices
Interruptions USER EXPERIENCE	**Forced updates disrupt work** • Users defer or push back • Risk of lost work	**Updates run in the background** • Timed outside working hours • Users notified in advance
More firefighting SCALE	**Overhead grows with the fleet** • More devices, more check-ins • More failures to chase	**Less IT effort as you grow** • Device-driven, not server-driven • Growth doesn't increase manual effort

Shifting from reactive to real-time gives IT teams back the time they are currently spending on work the device could be doing itself.

jamf

Get the guide

www.jamf.com