

JAMF BRING YOUR OWN KEY ADDENDUM

This Jamf Bring Your Own Key Addendum (“**BYOK Addendum**”) governs your use of Jamf’s Bring Your Own Key (“**BYOK**”) offering. It is an addendum to and is part of the Customer Agreement between the applicable Jamf Contracting Party (“**Jamf**” or “**us**”) and Customer (“**Customer**” or “**you**”) and has the same effective date as the Customer Agreement. If there is a conflict between the Customer Agreement and this BYOK Addendum, the terms of this BYOK Addendum will control with respect to its subject matter. Capitalized terms used but not defined in this BYOK Addendum will have the meaning given to them in the Customer Agreement.

1. Definitions.

- a) “**BYOK**” is an optional feature to allow use of your own Customer Key to encrypt certain data types of Customer Content within designated Product Offerings as detailed in the Documentation.
- b) “**Customer Agreement**” means the Software License and Services Agreement (“**SLASA**”) made available at <https://www.jamf.com/trust-center/legal> or other negotiated agreement between Customer and Jamf governing Customer’s use of and access to Jamf’s Product Offerings.
- c) “**Customer Key**” means an encryption key generated through your key management system and managed by you to encrypt certain types of Customer Content in designated Product Offerings subject to the technical capabilities and compatibility requirements as described in the Documentation.

2. Customer Obligations.

- a) Key Provisioning and Control. You are solely responsible for the provisioning, management, availability and overall security of your Customer Key through your own key management infrastructure. You are also responsible for ensuring that your key management system remains compatible with the Product Offerings and for monitoring any updates to the compatibility list.
- b) Key Rotation. You will perform regular Customer Key rotations in accordance with security best practices and any applicable regulatory requirements. You will ensure that all Customer Key rotations are conducted in a manner that maintains the integrity and security of your Customer Content.
- c) Key Revocation. You agree not to revoke, disable, or otherwise render the Customer Key inaccessible to us without first providing reasonable prior notice and coordinating with Jamf to ensure continuity of the Product Offerings. You acknowledge that failure to coordinate may result in service disruptions, data inaccessibility, or data loss. Our assistance in supporting your Customer Key revocation may be subject to additional fees, which will be communicated to you in advance.
- d) Security Responsibilities. You are solely responsible for implementing appropriate access controls, key rotation policies, and secure Customer Key storage. You are responsible for protecting your Customer Key from unauthorized access or disclosure. We will maintain audit logs of access to your Customer Key.
- e) Reporting Requirements. You will promptly notify us, and in any event within 24 hours, of any incidents related to the loss, compromise, or unauthorized access of your Customer Key and any corrective actions taken by you, including coordinating with us in the event you need to revoke your Customer Key.

3. **Responsibility for Customer Key Loss or Inaccessibility**. You are solely responsible for the management, security, configuration, availability, and use of your Customer Key. The availability of Customer Content and Product Offerings depends on your Customer Key. If your Customer Key is revoked, lost, deleted, or otherwise inaccessible, encrypted Customer Content will be permanently inaccessible and you will lose access to the Product Offerings. **You assume all liability, and Jamf expressly disclaims all responsibility and liability, for any damages, losses, costs, or claims (including loss of data, inaccessibility, or unauthorized access to Customer Content, or service disruptions) arising from (a) the loss, theft, misuse, misconfiguration, revocation, rotation, or unavailability of the Customer Key or (b) your failure to properly coordinate with Jamf regarding changes to the Customer Key as required by this BYOK Addendum.**