

Jamf Protect Sub-processors



Jamf may engage vendors to provide services on our behalf. Any vendor who may process Customer Content, as defined in Jamf's <u>Software License and Services Agreement</u> (SLASA), are considered sub-processors and are disclosed below. As set forth in Jamf's <u>Data Processing Agreement</u> (DPA), Jamf has adequate data transfer mechanisms in place with each sub-processor.

Jamf Protect consists of MacOS Endpoint Security, Internet Content Filtering and Usage Controls, and Mobile Endpoint and Network. Data will be processed and stored in different locations depending on the functionality that our customers enable.

Jamf Protect MacOS Endpoint Security

Sub-processor	Location(s) of processing*	Purpose of processing
Amazon Web Services, Inc.	Australia, Germany, Japan, United Kingdom, United States	Cloud Hosting
Astronomer, Inc.	United States	Orchestration and workflow management for data pipelines
Auth0	Australia, Germany, United States	Authentication broker

Jamf Protect Internet Content Filtering and Usage Controls, Mobile Endpoint and Network Security

Sub-processor Location(s) of processing** Purpose of processing

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Alphabet Inc. (Google Cloud Platform)	Belgium, Netherlands	Regional edge services
Amazon Web Services, Inc.	Ireland	Cloud hosting (Core services)
Amazon Web Services, Inc.	Australia, Brazil, Canada, France, Germany, Hong Kong, India, Ireland, Italy, Japan, Singapore, South Africa, South Korea, Spain, Sweden, United Kingdom, United States	Regional edge services
Astronomer, Inc.	United States	Orchestration and workflow management for data pipelines
Auth0	Australia, Germany, United States	Authentication broker
MongoDB, Inc.	Ireland	Managed database services
Tableau Software	Ireland	Ad-hoc requests by customers for reports
The Rocket Science Group, LLC (Mailchimp)	United States	Email notifications
T-Systems International GmbH	Germany	Regional edge services
Twilio, Inc. (Sendgrid)	United States	Email notifications

^{*} The countries listed are the sub-processor's locations from which this Jamf product is made available. Customers may choose the specific location in which they would like the product hosted.

^{**} The countries listed for regional edge services are dynamically chosen based on proximity to the endpoint.

Jamf may use additional sub-processors for customer support – see the sub-processor listing for Jamf Support.

New sub-processors will be communicated to all customers.

Last updated: January 20, 2025