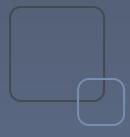
# Zo25 PURPOSE & IMPACT REPORT







### 🗾 jamf

## A letter from Our CEO

#### INTRODUCTION

EMPLOYEE EXPERIENCE CUSTOMER EXPERIENCE COMMUNITY IMPACT ENVIRONMENT GOVERNANCE APPENDIX When Jamf went public in the summer of 2020, the world was essentially shut down. We virtually rang the bell at the Nasdaq tower and cheered as we stepped into a new chapter as a public company, full of unknowns. Looking back, it's clear that our collective dedication, resilience, innovative spirit, and the many incredible additions to the team since then have carried us through and propelled us to new heights.



John Strosahl Chief Executive Officer

In March 2024, we had our first Investor Day, and it was wonderful to meet so many of our shareholders and analysts in-person—a stark contrast to our virtual celebration years ago. During the event, we shared insights on Jamf's strong foundation, and the robust and differentiated value our platform provides to customers.

Our ability to serve customers, succeed with partners, and innovate on our products wouldn't be possible without our employees. That's why, last year, we launched an allemployee mentorship program and introduced the Count Me In project, starting in Japan, the Netherlands, Poland, the United Kingdom, and the United States. These initiatives are critical to better understanding our workforce, supporting employees' professional journeys, meeting global compliance and regulatory obligations, and ultimately creating a workplace where every Jamf feels valued, respected, and included.

In 2024, we also committed to setting nearterm and net zero science-based targets in line with the Science Based Targets Initiative (SBTi)—a commitment that materialized in January 2025. We encourage our stakeholders to actively support the latest climate science by committing to setting science-based targets aligned with a 1.5°C pathway.

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Last year, I had the good fortune to host an "Ask Me Anything" session with a group of highly engaged high school student interns after they spent some hands-on time in a TEAL+ room (Technology-Enabled Active Learning). Their feedback reinforced something we deeply believe in at Jamf: the power of education.

We invest heavily in fostering educational opportunities through the MATTER Innovation Hubs, the TEAL+ program, and our commitment to providing education-specific pricing and unique, secure solutions for educational institutions. We are proud to play a role in empowering the next generation of educators, tech leaders, and innovators.

Jamf has had many different chapters in our history, and our team today is a wonderful reflection of them all. Thank you for being part of making Jamf a better place to help organizations succeed with Apple.

John



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## About the report

This report summarizes Jamf's strategic commitments and management approach to the environmental, social, and governance topics we believe are most relevant to our stakeholders. The topics in this report were identified through a multi-step process that included engaging key internal and external stakeholders and referencing third-party reporting frameworks and relevant sector guidance for ESG reporting and disclosure in our industry. Where possible, this report references SASB's Sustainability Accounting Standards for Software & IT Services and the United Nations Sustainable Development Goals (SDGs). A data summary referencing the SASB and UN SDGs can be found in the appendix of this report. Unless otherwise specified, financial information and other data in this report covers our global operations and is presented as of and for the year ended December 31, 2024. To the extent any historical data is updated or recast, the information will be disclosed accordingly.

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## **About Jamf**

**Jamf**—the standard in managing and securing Apple at work—is the only company in the world that provides a complete management and security solution for an Apple-first environment that is designed to be enterprise secure, consumer simple, and protective of personal privacy.

### **Jamf Overview**

### MAC

#### ENTERPRISE-READY MAC **EXPERIENCE, WITHOUT** COMPROMISE

- Cloud-native, Apple-first management and security
- Al-driven insights and builtin endpoint protection
- Identity-based access, compliance, and enforcement
- Complete control and visibility for Mac
- Reduced IT burden. enhanced employee experience
- Expansive partner ecosystem and API integrations

### **MOBILE**

#### WORKPLACE MOBILITY, **REDEFINED FOR SECURITY** AND PRODUCTIVITY

- Device management and mobile threat defense
- Secure access to workflows and productivity tools
- Purpose-built apps for a user-friendly experience
- Supports 1:1 and shared device models
- Expansive partner ecosystem and API integrations

## K-12 PURPOSEFUL

- Secure and equitable experiences across classrooms
- Purpose-built apps for instruction and communication
- Trusted by schools, districts, and national programs

Jamf's shared purpose—empowering people by simplifying work—is driven by our core values:

Selflessness

**Relentless self-improvement** 

### **TECHNOLOGY THAT** TRANSFORMS LEARNING

- Easy-to-manage tools for IT, educators, and students Personalized learning and
  - student success at scale

### **SMALL BUSINESS**

APPLE SIMPLIFIED FOR SMALL BUSINESS

- Pre-built workflows that streamline setup and security
- Simple deployment with minimal IT resources
- Full Apple device support with fast time to value
- Maximized investment. through ease and automation
- Ideal for lean teams with big ambitions



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## 2024 Highlights



#### Jamf serves:

**7 OF THE TOP 10 TECHNOLOGY COMPANIES,** AS RANKED BY FORTUNE 500

**8 OF THE 10** LARGEST COMPANIES, AS RANKED BY FORTUNE 500

9 OF THE 10 LARGEST SCHOOL DISTRICTS, AS RANKED BY NICHE

10 OF THE 10 LARGEST U.S. BANKS, AS RANKED BY BANKRATE.COM

**15 OF THE TOP 20** U.S. HOSPITALS, AS RANKED BY **U.S. NEWS & WORLD REPORT** 

**15 OF THE TOP 15 GLOBAL UNIVERSITIES,** AS RANKED BY **U.S. NEWS & WORLD REPORT** 



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## 2024 Awards

### **Computing Security Awards**

**Mobile Security Solution of the Year** 

### **Cyber Defense Magazine's** (CDM) Global Infosec Awards

- Market Leader Zero Trust BYOD
- Market Leader Mobile Device Security
- Cutting Edge Mobile Endpoint Security

### **Forbes**

**Most Trusted Companies** 2024

## Ranking #45 **Trust Radius Tech Cares Awards** Leaders in Corporate Social Responsibility **U.S. News & World Report Best Companies To Work For** 2024-2025

Newsweek

**America's Greatest Workplaces for Parents and Families 2024** 

### **PEOPLE®** Companies that Care

### **j**amf

## **ESG Governance Structure**

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The oversight of sustainability performance is a collaborative effort. While senior leadership sets the strategic direction, every Jamf plays a role in implementing ethical and sustainable practices, whether by helping our customers succeed at work and home or by driving our sustainability efforts forward.

Some of the leadership teams that support these efforts are:

ТЕАМ	RESPONSIBILITIES
Board of Directors	Our Board has overall responsibility for risk o those oversight responsibilities in certain are
	The Audit Committee assists our Board in full respect to risk management in the areas of in and disclosure controls and procedures, lega- liquidity risk, cybersecurity, and other financia
	The Compensation and Nominating Comministic implementation of our compensation policies incentives created by these policies and program and Nominating Committee oversees our magincluding ESG and climate-related financial rise Corporate Governance Guidelines.
ESG Steering Committee	Oversee annual ESG strategic alignment, buc reporting their findings to the Board.
Legal & Enterprise Risk and Compliance	Carry out efforts to maintain and improve ESC stakeholder and regulatory demands.
All Business Units	Collect and report data as needed. Implement so and business strategy.

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oversight, and its committees help fulfill eas of risk.

ulfilling its oversight responsibilities with internal control over financial reporting gal and regulatory compliance, tax, ial and audit related risks.

nittee oversees the design and es and programs and monitors the ograms. In addition, our Compensation ajor corporate governance risks, risks, as well as compliance with our

udget, and progress of initiatives,

G performance, complying with

sustainable practices that support the ESG

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## Stakeholder engagement

Jamf values the voice of its stakeholders. We have established communication channels to gather feedback, and along with continuous review of material industry issues, this input informs our strategy across a variety of topics.

### **Engaging Employees**

Our employees have multiple avenues to share their suggestions and concerns, including direct conversations with managers, dedicated HR channels, and the whistleblower hotline. At the same time, leadership regularly communicates business priorities and strategic updates through various forums, from the annual kick-off to monthly all-company briefings. These efforts ensure that every Jamf has the information they need to deliver an exceptional service to our customers while knowing where to turn for support. Additionally, we conduct an annual third-party anonymous survey to gather employee feedback. Key results from the latest survey include:

## 67% employee engagement<sup>1</sup>

73% of employees say Jamf is a great place to work<sup>2</sup>

<sup>1</sup> Employee engagement is assessed based on the responses to the following questions:

a. I am proud to work for Jamf

b. I would recommend Jamf as a great place to work

c. I see myself still working at Jamf in two years' time

d. Jamf motivates me to go beyond what I would in a similar role elsewhere

<sup>2</sup> As of October 2024





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### **Customer Engagement**

Each year, we host the Jamf Nation User Conference (JNUC)—the largest gathering for Apple system administrators in the world. While JNUC is typically held in the US, to ensure accessibility for Apple system administrators worldwide, we also host Jamf Nation Live events in Europe and Asia. These events provide IT professionals with opportunities to solve challenges, maximize their investment in Apple and Jamf, and learn about new products and features. Beyond events, Jamf customers have access to the Jamf Nation community and the Jamf Heroes customer advocacy program, where they can exchange knowledge, connect with peers, and engage directly with Jamf experts in product, implementation, and support. Our account executives and customer success managers maintain ongoing relationships to stay closely aligned with customer and user needs. Customer satisfaction remains a priority, as reflected by:

**9.34 out of 10** global customer satisfaction score for Technical Support +56 Net Promoter Score<sup>3</sup>

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104% dollar-based net retention rate



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### Partner Engagement

At Jamf, we believe our partners' success is built on collaboration and shared values. In 2024, we launch our new Global Partner Program to accelerate partner growth and help organizations harness the power of Apple. The program provides partners with access to the new Jamf Partner Hub—a dedicated portal designed to streamline resources and support. The launch of this program demonstrates our ongoing commitment to listening to partners, staying one step ahead of industry demands.

The program reaches partners in over 70 countries worldwide

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### **Shareholder Engagement**

Jamf hosts quarterly earnings calls to keep shareholders informed, complemented by ongoing communications from our dedicated investor relations team.

### **Community Engagement**

We believe that wherever there is a Jamf, there is a Jamf community. That's why we empower our employees to drive Jamf's community efforts, while also supporting causes related to education, disaster relief, and hunger relief that create meaningful social impact.

In 2024, <u>63% of Jamfs</u> (> 1,600 employees) contributed time or money through the Jamf Nation Global Foundation

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## HERE TO END HUNGER

#### Your Impact at Second Harvest Today

104 Boxes of Popcorn 2,808 Pounds of Food 8,424 Meals Packed 216 Meals Packed Per Person

LatinX

second harvest

HEARTLAND



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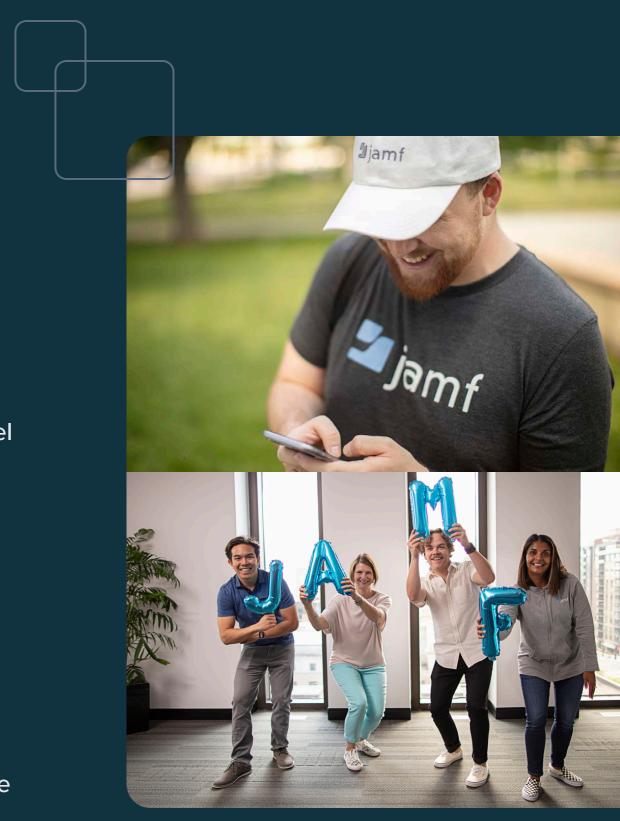
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# EMPLOYEE EXPERIENCE

At Jamf, our people are at the heart of everything we do. As a global team of **free-thinkers, can-doers,** and **problem-crushers,** we share a common purpose: helping organizations succeed with Apple. We are committed to driving productivity for our customers and fostering an environment where employees feel supported—emotionally, physically, and financially.

We cultivate an open, flexible culture built on respect, trust, and collaboration. Aligning around shared goals and embracing individual perspectives, we create a dynamic and inclusive workplace where every Jamf can thrive. Here, teamwork isn't just encouraged—it's ingrained in who we are. We lean on each other, support one another, and step up to help.

Above all, we rally behind #OneJamf—a reminder that together, we can achieve more than we could ever alone.





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### In 2024:

38% of new hires were women

### 93% voluntary retention rate

"Jamf fosters a supportive and collaborative environment where your growth and success are truly priorities. Whether you're looking to grow professionally, connect with passionate colleagues, or enjoy a balanced lifestyle, Jamf offers a workplace that you can thrive in. The flexibility here has not only enhanced my productivity but also contributed to my overall well-being. The vibrant, inclusive culture makes every single day at work engaging and enjoyable."

#### Manager, Inside Sales

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### Award-winning Culture:

PEOPLE® COMPANIES THAT CARE PEOPLE MAGAZINE

BEST COMPANIES TO WORK FOR US NEWS & WORLD REPORT

AMERICA'S GREATEST WORKPLACES FOR PARENTS AND FAMILIES NEWSWEEK

FORBES MOST TRUSTED COMPANIES 2024

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## Health, Safety, and Well-being

At Jamf, we prioritize the health and well-being of our employees and their families. We recognize that offering highly competitive, equitable benefits is essential to attracting, retaining, and empowering top talent. Our commitment goes beyond the workplace—we strive to enhance the whole employee experience by providing meaningful benefits that support financial, physical, and mental well-being.

We focus on what matters most to our employees by:

- Helping employees plan for the future—minimizing the financial impact of health events and supporting long-term financial goals.
- **Prioritizing health and wellness**—ensuring employees and their families have access to comprehensive healthcare.
- **Providing inclusive benefits**—supporting the diverse needs of our global workforce.
- Encouraging work-life balance—promoting flexibility to enhance job satisfaction, productivity, and overall well-being.
- Fostering a culture of giving and growth—providing time and resources for employees to give back to their communities and support causes they care about.

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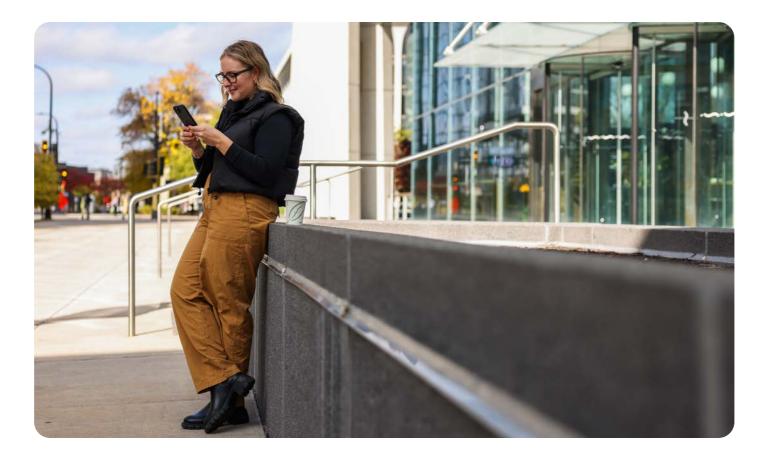
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Our inclusive health benefits offer mental health resources and personalized support, ensuring that every Jamf has access to care when they need it. Employees can take advantage of low- and no-cost counseling, virtual mental health services, and additional resources tailored to their needs.

To further support employee well-being, we provide ergonomic guidance and work on ensuring a safe and productive work environment. At Jamf, we believe that when employees feel supported in every aspect of their well-being, they can bring their best selves to work.



**Jamf** 2025 Purpose & Impact Report We are also committed to maintaining a safe and healthy workplace:

Fatalities because of work-related injuries

High-consequence work-related injuries (excluding fatalities)

### Low-consequence work-related injury

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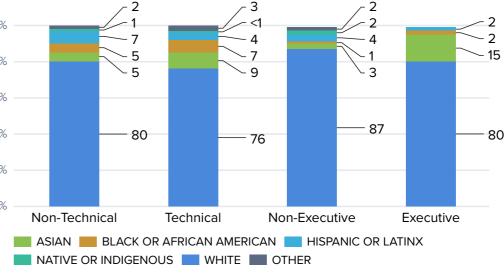
## Diversity, Equity, Inclusion, and Belonging

Jamf is committed to creating an inclusive workplace where all employees are welcome. In 2024, we expanded our inclusive leadership training to further enhance multicultural competence, promote inclusivity, and encourage open dialogue. Our Inclusive Leadership Series focused on helping Jamf people leaders identify and interrupt unconscious bias, while all-employee trainings helped to educate and engage Jamfs on foundational DEIB principles.

#### Global—2,595 employees<sup>4</sup>

#### Employees by Gender (Global)<sup>5</sup> <1 <1 100% 80% 58 63 65 79 40% 37 42 20% 35 20 0% Non-Technical Technical Non-Executive Executive WOMEN MEN OTHER

## (Percentage) 60%



#### <sup>4</sup> As of December 31, 2024

(Percentage)

100%

80%

60%

40%

20%

0%

<sup>5</sup> a. Totals may not sum 100% due to rounding.

b. Executive data includes roles with Vice President titles and above

c. Non-executive roles include people managers not included in Executive roles.

d. Technical roles include employees with a high level of technical skill and development, as defined by their job description.

e. Non-technical roles include all other employees not defined as management or technical staff.

f. This report uses the terms "women" and "men" to accurately reflect employee self-identification in the existing data fields in our HR system. In 2024 as part of the Count Me In initiative, a third option was introduced ("Other") to give employees a non-binary option while recognizing the broad spectrum and personal nature of gender identities.

g. The high variation in certain categories is due to the decrease of "not disclosed" information.

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#### Employees by Race & Ethnicity (U.S. Only)





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**Jamf** 2025 Purpose & Impact Report In 2024, we launched the Count Me In campaign that will help us improve the data allowing us to:

- Foster engagement among all employees
- Develop cultural competency training
- Adjust recruitment sourcing strategies to attract more skilled people of every background
- Prepare for compliance with global regulations

#### Over the year,

### 77% employees opted in

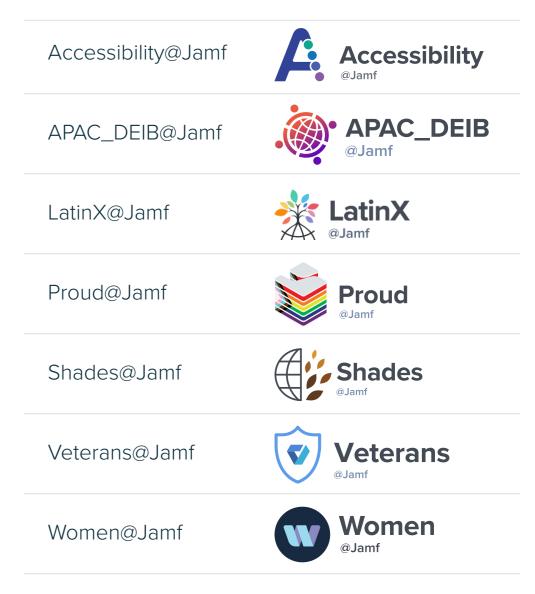
## **68% employee participation**

(of those who opted in)

#### **Employee Resource Groups (ERGs)**

provide Jamfs with opportunities to strengthen bonds, build community, and support a vibrant and thriving Jamf culture. All employees are welcomed and encouraged to participate in Jamf ERGs, regardless of background.

ERGs include:





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### **ERG Mentorship Program**

Mentorship is a powerful tool for career development, professional growth, and community building. In 2024, Jamf transitioned the Women@Jamf ERG Mentorship Program into the ERG Mentorship Program, expanding participation to all Employee Resource Groups (ERGs). This initiative provides employees with opportunities to seek guidance, offer support, and build meaningful connections across the organization. All employees are eligible for and encouraged to participate in the ERG Mentorship Program.

Each year, the ERG Mentorship Program continues to empower Jamfs by fostering learning, collaboration, and career advancement in a structured and inclusive environment.

The ERG Mentorship Program continues to empower Jamfs by fostering learning, collaboration, and career advancement in a structured and inclusive environment, offering opportunities for growth throughout the year. This ongoing initiative continues to support our employees in developing their skills, expanding their networks, and advancing their careers in a supportive and empowering environment.

## **126 employees**

participated in the mentorship program







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## FEATURE: ERG support for JNUC



At the Jamf Nation User Conference (JNUC), the Inclusion & Diversity Booth showcases Jamf's ongoing DEIB efforts and is proudly supported by members of our Employee Resource Groups (ERGs). The booth offers both customers and employees alike a window into our work

to build a more inclusive workplace and tech community. By elevating ERG-driven experiences and initiatives, the booth reinforces how inclusion and diversity directly enhance the customer experience and strengthen our culture of innovation and connection.

### Jamf Local:

## Strengthening Connection for Remote Employees

Recognizing the importance of community and in-person collaboration, we launched Jamf Local to provide remote employees with opportunities to connect and engage in their local areas. This initiative brings Jamfs together for monthly coworking gatherings in select global metro areas, where employees can work alongside colleagues, watch The Jamf Report, and participate in leadership Q&A sessions. Dedicated Slack channels help facilitate local connections, making it easier for employees to coordinate meetups and collaborate.

By fostering stronger relationships, encouraging innovation, and enhancing our remote strategy, Jamf Local creates meaningful opportunities for employees to engage beyond virtual interactions helping build a more connected and collaborative workforce.



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## Learning and Development

Mentorship is just one of the many ways Jamf supports personal and professional development. In alignment with our core value of relentless self-improvement, we provide employees with opportunities to expand their skills and knowledge. Through our Global Education Reimbursement policy, we invested over \$200,000 to support the continuing education of 97 employees, helping them advance in their respective fields.



**Jamf** 2025 Purpose & Impact Report In addition to individual learning opportunities, we prioritize leadership development across all levels of the organization:

> 93% COMPLETION BY DIRECTOR+ STAFF OF MODULE 1 OF THE INCLUSIVE LEADERSHIP SERIES

49% COMPLETION BY SUPERVISORS AND SENIOR MANAGERS OF THE MANAGER MASTERY SERIES

**167 PEOPLE LEADERS' PARTICIPATION IN WORKSHOPS** ON TOPICS INCLUDING OBJECTIVE SETTING, FEEDBACK FUNDAMENTALS, AND NAVIGATING HONEST CONVERSATIONS



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### **Internal Mobility Program**

To support career growth and learning, Jamf launched an Internal Mobility Program within the past year. The program gives Jamfs the opportunity to develop new skills, make an impact across different teams, and grow their careers within Jamf—strengthening employee engagement, retention, and morale. By encouraging employees to develop new skills and explore new experiences, the program helps bring fresh perspectives and diverse skill sets to teams across the organization.

Employees have access to resources to help them prepare and upskill for internal moves, including guidance on upskilling, identifying transferable skills, understanding development areas, and having career conversations with their managers. For managers, the program offers access to a pool of pre-vetted candidates already familiar with Jamf's culture and processes, helping to reduce hiring costs and onboarding time. It also offers resources to help managers foster a culture of growth, support professional development conversations, and navigate manager-to-manager conversations when team members seek new opportunities within Jamf.

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# CUSTOMER EXPERIENCE

At Jamf, the customer experience extends far beyond our industryleading products and services—it's about building a community. Our customers are IT and security professionals who are not only committed to strengthening their organizations but to learning, growing, and supporting each other along the way.

Every day, 76,500 organizations worldwide trust Jamf to manage and secure their Apple devices, but what truly sets the Jamf experience apart is the **collaboration and support** that define our customer community.

Our shared spirit of selflessness and relentless self-improvement drive both Jamf and the people who rely on our solutions. Whether they need technical guidance, educational resources, career development, or simply a helping hand, Jamf customers know they can count on us—and each other—to navigate every challenge together.







## **Innovation and Continuous Improvement**

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### Harnessing the power of Declarative Device Management

Declarative Device Management automates policy enforcement, creating a more secure and manageable future. Jamf already supports declarative workflows, including managed software updates and Apple Watch management. Now, with Blueprints—a first-to-market innovation from Jamf—this powerful framework is expanding to Jamf Pro and Jamf School. Blueprints will enable future-ready device management, streamlined settings, commands, app installations, and restrictions in a declarative manner. This user-friendly approach will allow Jamf to deliver same-day support for Apple's latest features more efficiently.

### Unified application portal with Self Service+

Building on the Self Service app Jamf customers know and trust, Self Service+ is a streamlined, all-in-one application portal. Users can access company-branded app catalogs, important security alerts from Jamf Protect, and other essential resources in a single, intuitive interface. By eliminating the need to switch between apps, employees stay informed and productive with a seamless, personalized experience.

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### Same-Day **Support**

**Streamlined Portal** 



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**Compliance Benchmarks in Jamf Pro** 

As the threat landscape evolves, integrating management and security together is more critical than ever. Built on the macOS Security Compliance Project and Jamf Compliance Editor, Compliance Benchmarks in Jamf Pro simplifies CIS benchmark compliance, making it easier for Apple admins to audit, manage, and report on security posture. Initially launching for macOS, Compliance Benchmarks will soon expand to iOS and iPadOS platforms, giving IT teams the tools they need to fortify security across Apple ecosystems.

## Al Assistant: A knowledge base to gather and analyze information

Al Assistant is a powerful natural language interface designed to help admins identify breach patterns and automate workflows, enhancing threat response times, accuracy, and overall security resilience. The integration of Al into Jamf's security features means faster response times, more accurate threat assessments, and a more robust overall security posture for an Apple ecosystem. Full functionality, including retrieval-augmented-generation (RAG) has been made available since early 2025, empowering IT teams to focus on high-level strategic initiatives.

### **Expanding Our Microsoft Partnership**

Jamf entered the Microsoft ISV Partner Program, strengthening our collaboration with a five-year agreement to develop new Microsoft Cloud and Al-powered solutions for our joint customers. Jamf offerings will be hosted on Microsoft Azure and available for purchase on the Azure Marketplace starting in late 2024, expanding accessibility and innovation for Apple-focused enterprises.

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### Fortify Security

### Automate Workflows

Partner Program



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### **Jamf Nation User Conference and Live Events**

The Jamf Nation User Conference (JNUC) and Jamf Nation Live events (JNL) bring together the Apple IT community for unparalleled learning and networking.

Held in Nashville, TN (JNUC) and in Berlin, Haarlem, London, Sydney, and Singapore (JNL), these gatherings unite IT's brightest problem-solvers to:

- Tackle real-world IT challenges that impact organizations
- Maximize their investment in Apple and Jamf with fresh
   ideas and strategies
- Explore new Jamf products and features that empower users and IT
- Share experiences, gain insights, and connect with Jamf Nation peers
- Engage directly with Jamf experts in product, implementation, and support

In contrast to traditional sales expos or tradeshows, JNUC and JNL are inclusive, community-driven rallies focused on education, collaboration, and innovation. Featuring Jamf-led presentations, deepdive education sessions, and expert insights, these events help IT professionals unlock new possibilities in Apple device management empowering people, transforming business processes, and simplifying IT workflows.









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### **Customer Community & Customer Success**

At Jamf, our community is built on connection and shared success. We create opportunities for customers to engage with each other and with our organization, ensuring they have the support they need to thrive. In addition to monthly meetups, Jamf introduced monthly Ask Me Anything sessions (or AMAs) with Customer Support leadership a 30-minute forum where customers can meet with Jamf leaders to ask questions and share feedback. The initiative was met with exceptional engagement, benefiting both customers and Jamf's support team. In 2024, we continued this practice with an average attendance of 15 customers per session.



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#### Jamf Heroes

- 15 virtual customer meetups, featuring 4 guest speakers
- Average of 24 attendees per session, representing 6 countries

### Jamf Nation

- > 2.08M total visits
- >4,400 topics posted on our forums
- >740 solutions marked
- > 1.7M solution views

By fostering collaboration, knowledge sharing, and direct engagement, we empower our customers to maximize their investment in Jamf and Apple technology—creating a stronger, more connected community.



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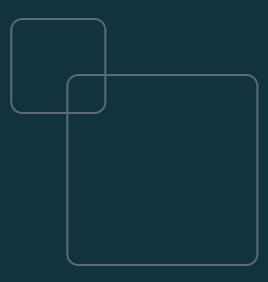
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# COMMUNITY IMPACT

At Jamf, we are proud to support people and causes in communities around the world. **Giving back** has been a part of our culture for over a decade. We lead with compassion and empathy and strive to make a meaningful impact by supporting causes that strengthen our communities. Collectively, Jamf employees and the Jamf Nation Global Foundation have donated over \$1.4 million and volunteered over 21,000 hours in service of organizations and initiatives working to make our world a better place in 2024.







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### Jamf Nation Global Foundation (JNGF)

Our goal is for at least 70% of Jamf employees to engage in giving—whether through volunteer time or financial contributions. In 2024, through collective action and engagement, we continue to make a difference in the communities we serve.

At JNUC 2024, the Jamf Nation Global Foundation (JNGF) hosted its first in-person volunteering event, offering attendees a meaningful way to make an impact and build connections. Participants wrote nearly 100 heartfelt letters to individuals experiencing isolation through Letters Against Isolation or connected with students from the MATTER Career Readiness Institute to explore opportunities for long-term mentorship.

### **2024 Highlights:**

> \$1.46M

donated by employees, Jamf **Nation & JNGF combined** 

## **550+ Jamfs**

submitted 1,750+ Matching Gifts, totaling over \$320K in **JNGF** matches

## **21,000**+ volunteer

hours donated by 1,450+ (57%) Jamfs supporting nearly 350 causes in 14 countries

## \$185K+

in charitable rewards donated

### 10-10-10 Program

Our "10-10-10" program empowers Jamf employees to rally around causes they care about, building momentum and support for meaningful initiatives. In 2024, beneficiaries included:

- **Building for Bridget**
- Chippewa Valley Habitat for Humanity
- East Hill Neighborhood Cleanup
- Guatemala Service Projects Inc.
- Junior Achievement
- Sleep in Heavenly Peace

For more information on Jamf's community impact and the Jamf Nation Global foundation, please visit our website.



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### **Support For Education**

Education was the primary category supported by the corporate foundation. Over \$550,000 collectively donated to causes that support quality education.

#### **SparkPath**

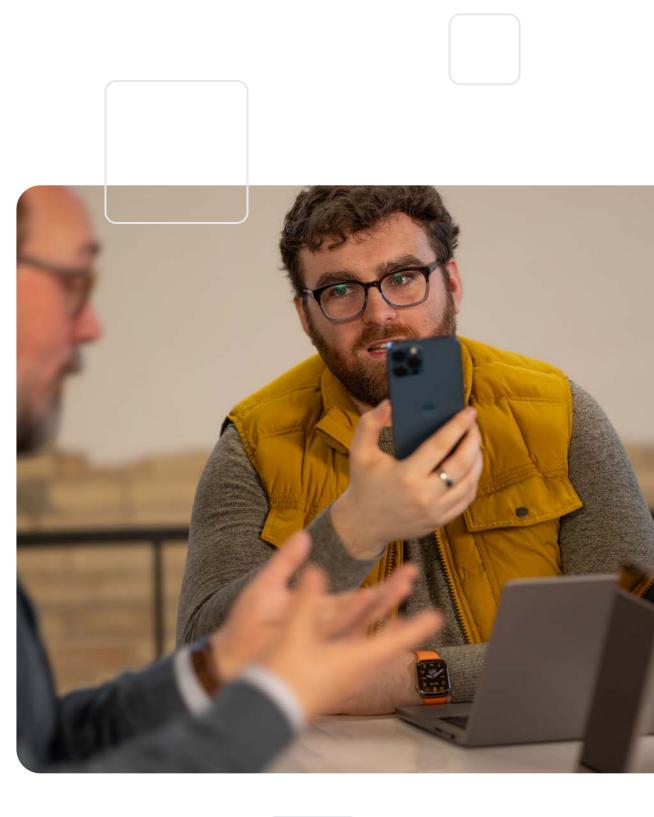
For the past decade, Jamfs & the JNGF have partnered with SparkPath (formerly Success Beyond the Classroom, SBC) to organize STEMLink, an enriching STEM-based event for hundreds of 5th and 6th graders in the greater Minneapolis area.

Over the years, dozens of Jamfs have volunteered as guides and guest instructors, while JNGF scholarships ensure all students have an equal opportunity to attend.

#### Code2College

Jamf welcomed four high school interns into our Engineering department, where they trained in various coding languages and skillsets. Three of the four students were returning interns, including one who joined for her third consecutive year. Interns were integrated into software development teams, playing an active role in delivering features that went into production.

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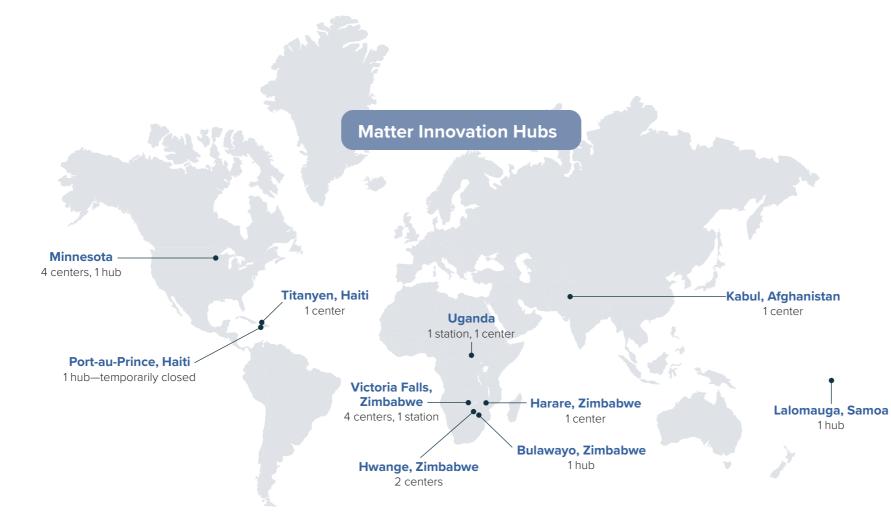
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#### Matter Innovation Hubs

As a founding member and primary partner for the MATTER NGO's Innovation Hub program, Jamf helped expand the initiative to two new locations in 2024, including Kunihira Primary school in Uganda and Mkhosana Primary and High School in Zimbabwe. This expansion provides students with post-secondary technical training and career pathways, reinforcing Jamf's commitment to DEIB, workforce development, and community impact.



Jamf 2025 Purpose & Impact Report Matter Innovation Hubs at a glance:

> 19 hubs across **6** countries

4,800+ students served

1,580+ devices deployed



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Matter Career Readiness Institute (MCRI)

The MCRI workforce and community development program supports students from MATTER Innovation Hubs across Zimbabwe, guiding them from early education to career opportunities.

In 2024:

- 15 MCRI students completed apprenticeships, including four at Jamf. All students secured full-time employment with US-based tech companies
- A workforce Development Center was inaugurated to support remote employment

### Cristo Rey High School Work Study Program

Jamf hosted eight Cristo Rey students who completed their 2023-2024 school year internships with Jamf, with two serving as instructors at STEMLink and Pablo Center Code Camp. For the 2024-2025 school year, four students joined Jamf to grow their leadership skills while gaining real-world experience.



### Coding camps

Jamf volunteers hosted coding camps for local students, engaging 215 participants using Sphero bolts and Apple's trademarked Learn to Code curriculum. Twenty Jamf volunteers contributed their time leveraging VTO kits and Sphero balls to help Girl Scouts earn their STEM badges, and leading STEMLink coding classes for 6th grade students.

Partnership with Mesa Community College Jamf partnered with Mesa Community College (MCC) to launch its Apple certification training course, which helps MCC students and aspiring IT professionals learn how to manage Apple at work.

The first course started in October with nine students enrolled for eight weeks in Jamf Certified Associate and Jamf Certified Tech options. Many participants come from foodinsecure backgrounds or underrepresented communities in tech. After completing internships at MCC, students have the opportunity to transition into paid apprenticeships with a local Phoenix-area organization. Program graduates earn multiple Apple and Jamf certifications and gain valuable realworld experience that can help them successfully transition to careers in IT.

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### **Additional Highlights**

#### Technology Reuse & Digital Access

Jamf partnered with Free Geek Twin Cities, a Minneapolis based non-profit dedicated to sustainable tech reuse, digital access, and education for underserved communities. Through these efforts, recoverable IT assets valued at \$25,000 were donated, supporting environmental sustainability and bridging the digital divide.

### Nonprofit Support Through Discounts Jamf provided \$10,000 in nonprofit discounts across

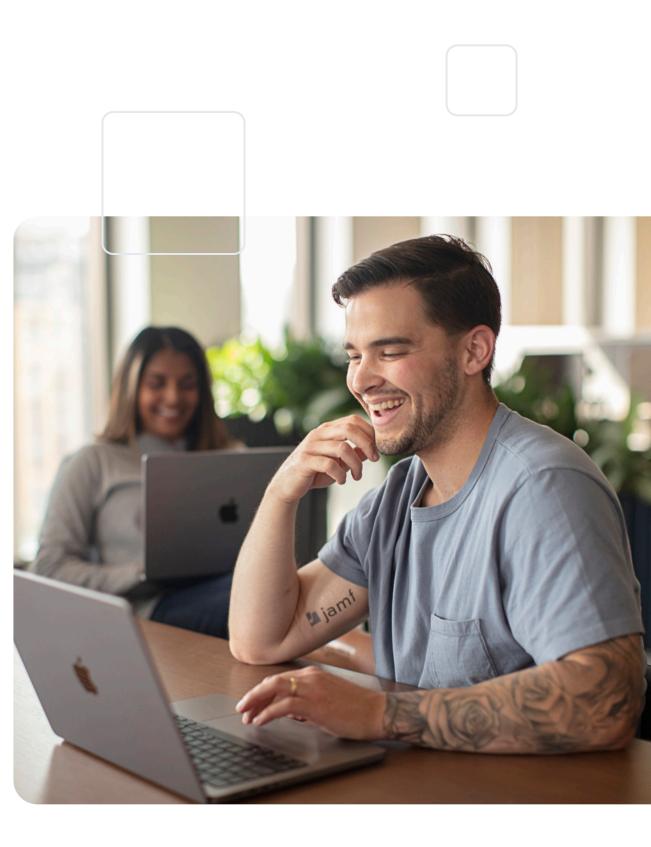
14 organizations, helping mission-driven groups leverage Apple technology more affordably. Beneficiaries included:

- Girls Scouts of America
- Sioux Lookout First Nations Health Authority
- One Tree Planted
- Boys and Girls Clubs of Greater Dallas

These initiatives reflect Jamf's commitment to digital inclusion, sustainability, and community empowerment—demonstrating the power of technology to make a meaningful difference.

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# ENVIRONMENT

At Jamf, environmental responsibility is important to the way we do business. We are committed to reducing our **impact**, improving resource efficiency, and ensuring **compliance** with all applicable environmental regulations.

Technology plays a key role in our climate strategy. Since 2021, we have tracked operational activity and energy use to better understand our greenhouse gas (GHG) emissions and resource consumption. These insights help shape our environmental policies and drive awareness among employees about the role each of us play in reducing our footprint.

Moving forward, we expect to continue to invest in carbon accounting, carbon credits, and other sustainability-focused initiatives to drive positive operational outcomes. By leveraging technology and data-driven solutions, we aim to strengthen our environmental and business performance while contributing to a more sustainable world.





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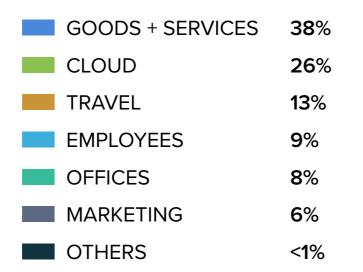
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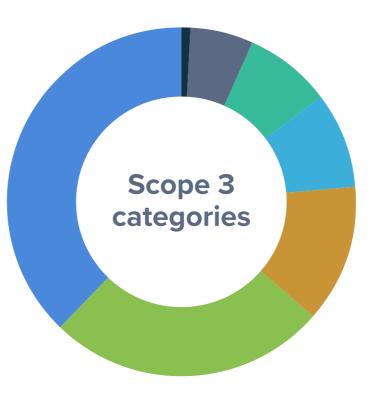
## Emissions

Measuring emissions is the foundation of Jamf's climate strategy. By tracking our energy use, greenhouse gas (GHG) emissions, and other outputs, we identify key areas for reduction and efficiency improvements.

### FY24 GHG emissions (market-based):

- Scope 1 emissions 297 tCO<sub>2</sub>e
- Scope 2 emissions 1,581 tCO<sub>2</sub>e
- Scope 3 emissions by category:<sup>6</sup>





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> <sup>6</sup> Jamf is aiming to have its Scope 3 GHG emissions assured ahead of regulatory reporting obligations. For this reason, Jamf has opted not to disclose emissions figures in tCO<sub>2</sub>e until the assurance engagement can be completed. A percentage breakdown of Scope 3 emissions, subject to third-party assurance recommendations and revisions, have been provided instead.











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Jamf uses enterprise sustainability platform Watershed to calculate its greenhouse gas emissions, using Watershed's Comprehensive Environmental Data Archive (CEDA) methodology.<sup>7</sup> Emissions do not include procured carbon credits or renewable energy certificates.

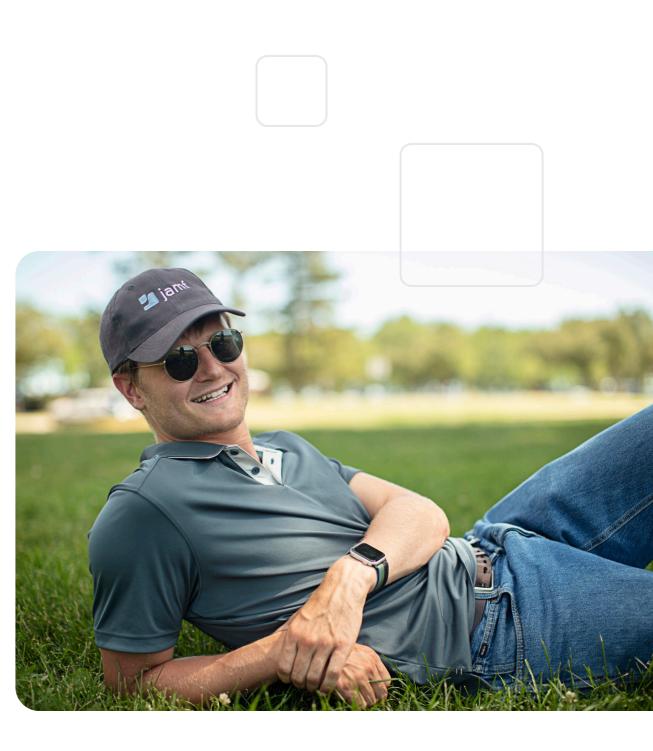
Jamf's climate strategy includes identifying, assessing, and managing climate-related risks, continuously reviewing our GHG emissions inventory, implementing efficiency and reduction measures, and reporting on our progress.

### **Carbon Offsets**

As part of our commitment to responsible business practices, Jamf continues to invest in carbon offsets and renewable energy certificates (RECs), securing 13,000 tCO<sub>2</sub>e in carbon offsets and 9,500 MWh RECs, effective January 2025.

Organizational Boundary: Jamf used the operational control approach to set organizational boundaries and consolidate GHG emissions, which means we account for emissions from operations over which we have full authority to introduce and implement operating policies. We present emissions from activities within our value chain, but outside of Jamf's operational control, under scope 3 emissions.

Operational Boundary: Scope 1 emissions are direct emissions from the combustion of fuel from sources inside the organizational boundary and include leaked emissions from refrigerant gasses. Scope 2 emissions are indirect emissions from the generation of acquired and consumed electricity, steam/heat or chilled water occurring at sources outside of the organizational boundary resulting from activities from sources inside the organizational boundary, and include: purchased electricity, steam, heat, and cooling.





<sup>&</sup>lt;sup>7</sup> Methodology: As part of the GHG emissions calculation, the external software applied relevant emissions factors from international standards. Scope 1 and Scope 2 GHG emissions in the Greenhouse Gas Emissions Inventory and related notes have been prepared in accordance with the World Resources Institute/World Business Council for Sustainable Development's Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard, Revised Edition and the GHG Protocol Scope 2 Guidance: An amendment to the GHG Protocol Corporate Standard (collectively referred to as the "GHG Protocol"). Scope 3 GHG emissions have been prepared with reference to the Corporate Value Chain (Scope 3) Accounting and Reporting Standard: Supplement to the GHG Protocol Corporate Accounting and Reporting Standard.

Greenhouse gasses included in inventory: Carbon dioxide  $(CO_2)$ , methane  $(CH_4)$ , nitrous oxide  $(N_2O)$ , and hydrofluorocarbons (HFCs). Other greenhouse gasses, including Nitrogen trifluoride  $(NF_3)$ , Perfluoro carbons (PFCs), and Sulfur Hexafluoride (SF6) are not included as they are not relevant to the sources of emissions within our operational boundaries or do not generate emission material to our overall greenhouse gas inventory. All emissions are converted to carbon dioxide equivalents (CO<sub>2</sub>e) for reporting purposes.

Use of estimates and measurement uncertainties: The preparation of the Greenhouse Gas Emissions Inventory and accompanying notes requires management to make estimates and assumptions that affect the amounts reported. Emissions data presented are subject to measurement uncertainties resulting from limitations inherent in the nature and the methods used for determining such data. The selection of different but acceptable measurement techniques can result in materially different measurements. The precision of different measurement techniques may also vary. Jamf bases its estimates and methodologies on historical experience, available information, and various other assumptions that it believes to be reasonable. Certain emissions rely on information provided by the suppliers/ participants in our value chain, and other third parties. While these are sources that are believed to be reliable, the suitability of the design and effectiveness of the third-party systems and associated controls over the accuracy and completeness of the data has not been independently assessed.

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## **Continuous Improvement**

Jamf's commitment to sustainability aligns with our core value of relentless self-improvement. In 2024, we took significant steps to extend the life cycle of hardware, optimize energy use, and minimize waste.

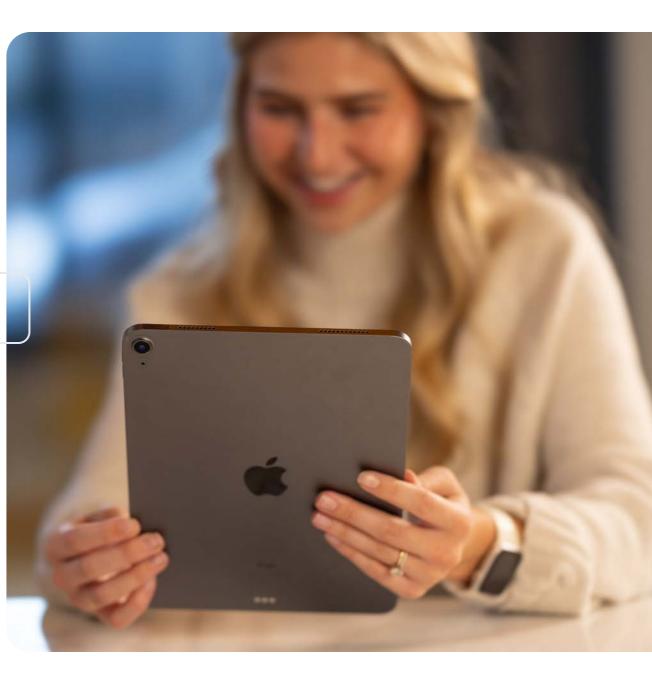
### Maximizing Hardware Lifespan

To reduce unnecessary resource consumption, we extended our device refresh cycle from three to four years, allowing devices to remain in use longer before replacement. We also refurbished and redistributed used accessories and repurposed existing hardware for employee telephone needs, further minimizing waste and unnecessary purchases.

### **Responsible End-of-Life Hardware Management**

When devices reached the end of their useful life at Jamf, we prioritized reuse and responsible disposal. Retired equipment was donated to local causes, providing valuable resources to organizations in need. We also hosted employee "Garage Sales," allowing Jamfs to extend the life of devices through personal use. Any remaining hardware was responsibly processed using accredited recycling methods, ensuring proper disposal without contributing to electronic waste.







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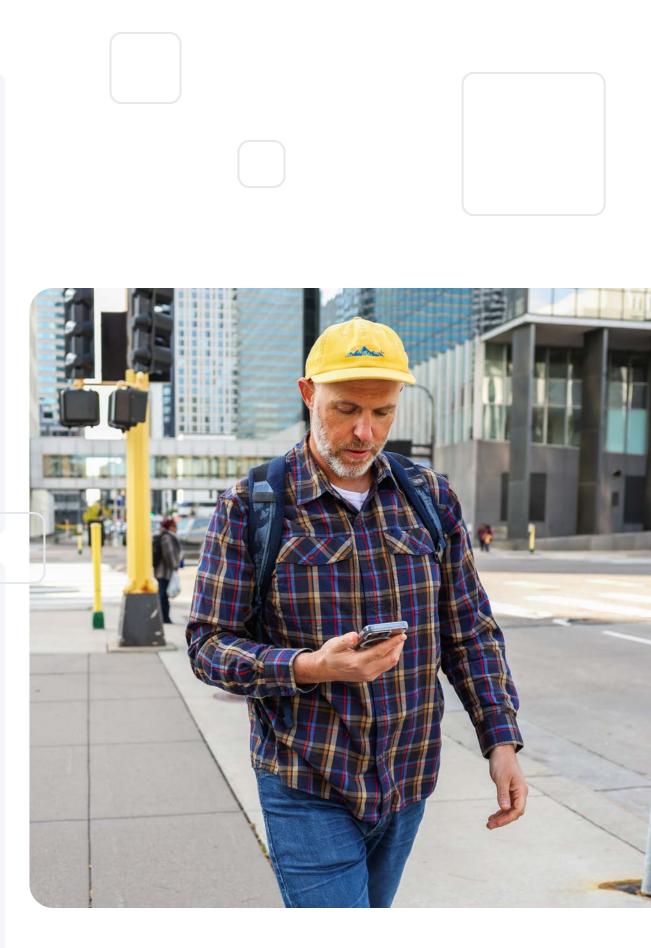
**Improving Operational Efficiency** 

In 2024, Jamf transitioned two of our three self-managed data centers into colocation facilities, which improved energy efficiency, reduced costs, and eliminated outdated, power-intensive equipment. By moving away from self-managed cooling, backup power, and redundant infrastructure, we are looking to reduce excess energy consumption while maintaining operational resilience.

To further maximize operational efficiency, we implemented a Wi-Fifirst office model, eliminating the need for redundant data jacks and excess network switches—a shift that lowers both infrastructure costs and power consumption. Additionally, we right-sized office spaces, consolidating underutilized areas to reduce operational expenses and environmental impact.

### **Sustainable Facilities & Energy Efficiency**

Jamf offices prioritize energy-efficient practices to minimize resource consumption, including the installation of LED lighting with motion sensors and scheduled automation to prevent unnecessary electricity use. Heating and cooling systems have been optimized to limit overuse and, wherever feasible, recycled and eco-friendly materials were incorporated into office furnishings and renovations. In 2024, Jamf relocated its Amsterdam office to a new location within a BREEAM-certified building, operating in compliance with certification requirements. Additionally, we transitioned to mobile access credentials, reducing material waste by eliminating the need for thousands of physical badges.





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# Aligning with Global Climate Goals

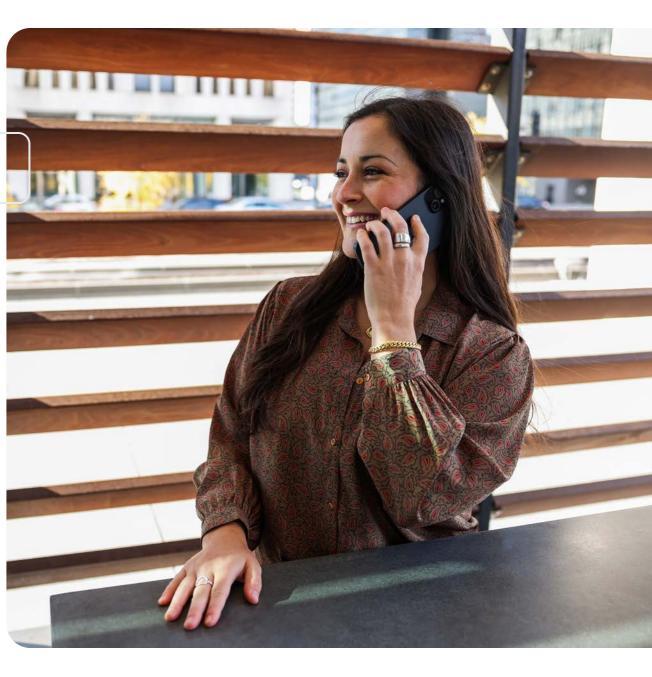
We took major steps to align with global climate action initiatives by launching an internal ESG policy that embeds environmental considerations into our corporate strategy and a commitment to setting science-based climate targets through the Science Based Targets initiative (SBTi) effective January 2025.

# **Promoting a Sustainable Workplace**

Jamf empowers employees to make sustainable choices, with recycling and composting services available in all Jamf offices, and a variety of waste reduction strategies to encourage mindful consumption. Where possible, our facilities incorporate green cleaning products, solar panels, battery recycling programs, watersaving toilets, and filtered water stations to further a culture of sustainability across our global operations.









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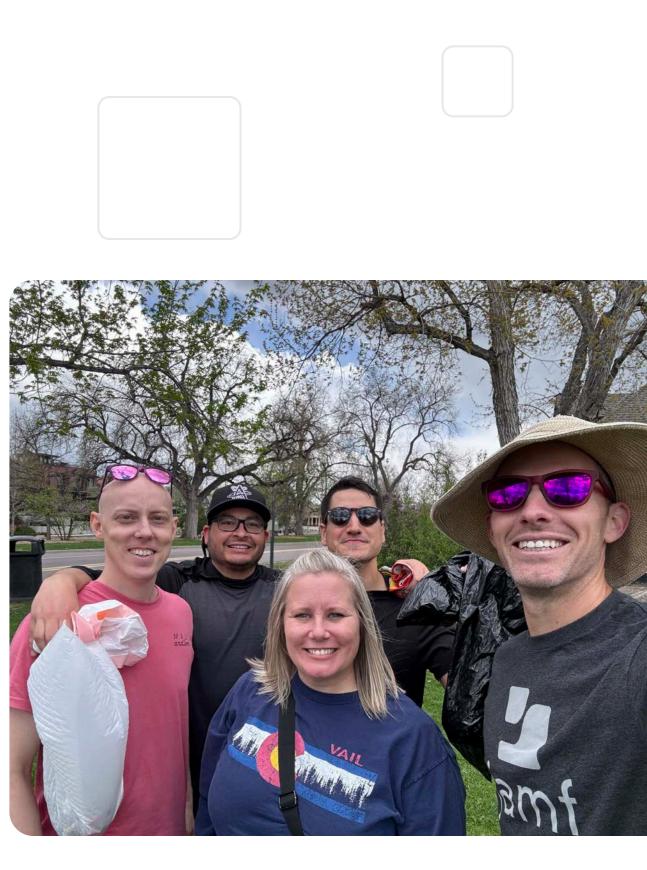
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# **Employee-led Environmental Efforts**

Jamf employees around the world have taken independent action to support sustainability and environmental stewardship:

- Organized community Cleanups in Amsterdam, Brno, Denver, Fukuoka, Minneapolis, the Mississippi River in the Twin Cities, and Tokyo
- Assisted with planting, transplanting, and watering at Beaver Creek Reserve in Eau Claire: help to seed, transplant, and water plants
- Participated in a Solid Waste Management roundtable
   in India
- Volunteered in gardening projects at the Royal Botanic Garden in Sydney

These collective efforts reflect Jamf's commitment to environmental responsibility, community engagement, and a more sustainable future driven by the passion and dedication of our employees.







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# Green@Jamf

Green@Jamf is a collective of Jamfs who share a common interest in promoting environmentally sustainable practices and initiatives in the workplace and beyond. Green@Jamf's mission is to promote sustainable practices in the office, and in our personal lives for the prosperity of our business and the planet. Green@Jamf holds events to raise awareness and educate fellow employees, drives environmental stewardship throughout the organization by advocating for, and proposing, ecofriendly initiatives within the workplace that aim to reduce Jamf's carbon footprint, and drives positive change throughout the organization to inspire others to contribute to a healthier planet.

In 2024, the group led a variety of initiatives focused on education, engagement, and environmental impact, including:

### Goodbye to Gas Rebate

A program helping US-based Jamfs replace gas-powered tools with electric alternatives

### Virtual Events

Hosted a plant-based cooking class, environmental book club, nature-based volunteering opportunities, and more

### Sustainability Challenges

Encouraged participation in events like Get Outside and Sustainable Holidays

### Local Clean-Up Support

Invested in supplies for future city clean-up efforts in local Jamf offices





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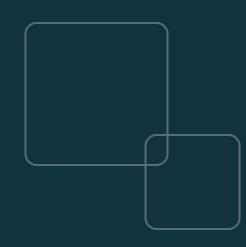
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At Jamf, strong corporate governance is the foundation of our commitment to creating value for all stakeholders. Our policies, principles, and practices guide decision-making at every level, ensuring we operate with **integrity**, **accountability**, and **transparency**. Building and maintaining trust is essential to our success. We strive to protect customer and employee privacy, uphold ethical business practices, foster diverse leadership, and maintain strict compliance with all applicable laws and regulations. These commitments reinforce our values and drive long-term success for our employees, customers, and partners.





# **Data Privacy & Security**

Jamf upholds the highest standards of data privacy and security, recognizing the trust our customers and employees place in us. We continuously enhance our safeguards through certifications, compliance frameworks, and industry leadership to protect sensitive information and strengthen cybersecurity.

### **ISO Certifications & Privacy Frameworks**

Jamf maintains ISO/IEC 27001:2022 and ISO/IEC 27701:2019 certifications, reinforcing our commitment to information security and privacy management. These frameworks support the establishment and maintenance of an Information Security Management System (ISMS) and a Privacy Information Management System (PIMS), ensuring secure processing of personally identifiable information (PII) while aligning with global privacy laws including the California Consumer Privacy Act (CCPA) and the General Data Protection Regulation (GDPR).

## **CVE** Numbering Authority (CNA) Designation

Jamf is now a CVE Numbering Authority (CNA), as authorized by the CVE Program, underscoring our commitment to cybersecurity excellence and reinforcing our industry leadership in cybersecurity vulnerability identification and management. This designation enables us to identify, define, and catalog cybersecurity vulnerabilities, providing consistent, transparent reporting to IT and security professionals. Our participation in the CVE Program strengthens our cybersecurity posture and demonstrates our commitment to transparency, collaboration, and excellence.



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ISO certification operates on a three-year cycle including annual surveillance audits.

- Year 1 (Completed 2023):
   Full audit including testing all controls and general ISO clauses.
- Years 2 & 3 (2024 & 2025):

Annual third-party audits reviewing all ISO general clauses along with one-third of the control sets.

 Year 4 (Scheduled for 2026): Repeat retesting cycle.



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### StateRAMP Authorization for High-Compliance Organizations

Jamf has achieved StateRAMP Authorized status for its Jamf Pro and Jamf School products, furthering our commitment to meeting the rigorous security requirements of high compliance organizations, including state and local governments and educational institutions.

StateRAMP is a critical cloud security assessment and authorization program designed to ensure compliance with NIST 800-53 controls. Jamf Pro and Jamf School are now listed on the **StateRAMP Authorized Product List**, signifying that they:

- Meet all StateRAMP requirements
- Have been assessed by a third-party assessment organization (3PAO)
- Have undergone verification by the StateRAMP Program Management Office (PMO)

Authorized status is the highest level of verification within the StateRAMP program. To maintain this status, Jamf complies with monthly continuous monitoring requirements and conducts annual and significant change audits, ensuring ongoing alignment with security best practices.

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# **Enterprise Risk & Compliance**

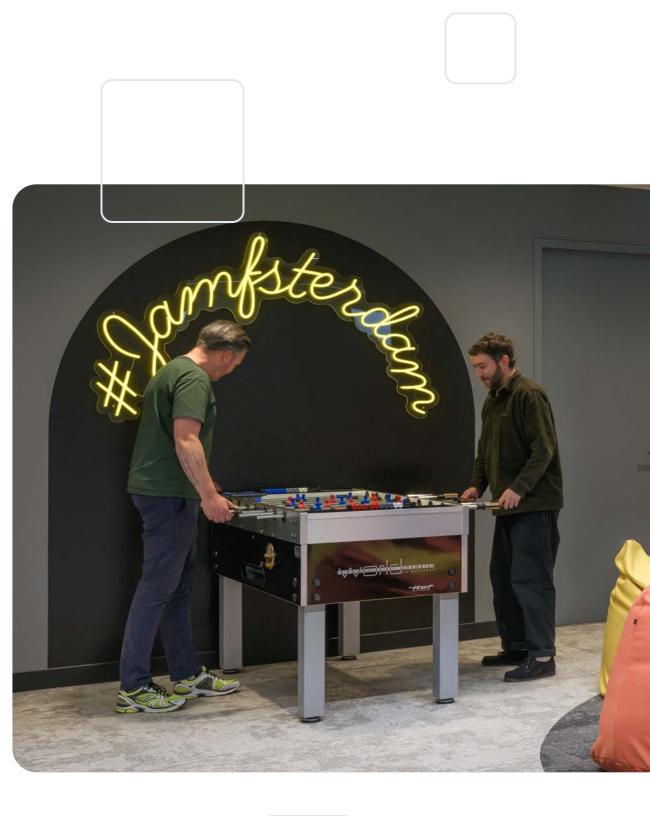
At Jamf, enterprise risk management is a continuous, organizationwide effort. Proactively assessing risks across our operations bolsters organizational resiliency, enhances decision-making, and ensures ethical business practices. Integrating input from stakeholders across our organization allows us to identify and mitigate risks effectively. Our commitment to ethics and responsible conduct is supported by the following policies:

# **Code of Conduct—Protecting our Jamfs**

Jamf's code of conduct establishes the foundation for ethical decisionmaking and professional behavior. This policy outlines expectations for how employees interact with each other, our customers, and the broader community and helps shape a culture of trust, respect, and integrity.

# **Code of Ethics**

Jamf's code of ethics provides principles-based guidance for executive decision-making, ensuring Jamf's leadership upholds our values in all aspects of business operations.







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# **Additional Compliance & Governance Policies**

In addition to our core codes of conduct and ethics, Jamf maintains a comprehensive set of internal and external policies to reinforce responsible business practices:

- Acceptable Use Policy: Ensures ethical and secure use of company resources
- Environmental, Social, and Governance (ESG) Policy: Integrates sustainability considerations into decision-making
- Global Anti-Bribery and Corruption Policy: Outlines requirements to ensure Jamf conducts activities ethically and complies with applicable laws and regulations of every jurisdiction where we operate
- Global Employee Handbook & Country Addendums: Provides clear workplace expectations across all regions
- Information Security Policy: Safeguards data and IT systems
- Modern Slavery Statement: Ensures commitment to ethical labor practices
- Partner Code of Conduct: Establishes standards of conduct for Jamf business partners
- Privacy Policy & Employee Notice: Protects personal and corporate data
- Vendor Management Policy: Ensures responsible procurement and supplier engagement

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All employees are trained on these and other key policies upon hire and/or annually, with 100% completion of compliance and information security training achieved in 2024.

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# **Board & Corporate Governance**

Jamf's Board of Directors sets high standards for corporate governance and ensures that principles of integrity and responsible business practices are upheld across all levels of the company. Our commitment to strong corporate governance is reinforced through key policies, including:

- Code of Ethics: Establishes principles for ethical decision-making
- Code of Ethics for Senior Financial Officers: Ensures transparency and integrity in financial leadership
- Corporate Governance Guidelines: Defines governance best practices for the Board and executive leadership
- Whistleblower Policy: Provides a secure avenue for reporting concerns





# Appendix

# SASB

Sustainability Disclosure Topics & Accounting Metrics

### 2024 SASB Standards | Software & IT Services

SASB Code	SASB Topic	SASB Accounting Metric	
TC-SI-130a.1	Environmental Footprint of Hardware Infrastructure	(1) Total energy consumed, (2) percentage grid electricity, (3) percentage renewable	Information about e section.
TC-SI-130a.2		(1) Total water withdrawn, (2) total water consumed, percentage of each in regions with High or Extremely High Baseline Water Stress	Jamf is currently loc disclosure. Informat <i>Environment</i> section
TC-SI-130a.3		Discussion of the integration of environmental considerations into strategic planning for data center needs	Information about e section.
TC-SI-220a.1	Data Privacy & Freedom of Expression	Description of policies and practices relating to targeted advertising and user privacy	Jamf's approach to Trust Center.
TC-SI-220a.2		Number of users whose information is used for secondary purposes	Jamf only uses user License and Service Customers, and our Trust Center.
TC-SI-220a.3		Total amount of monetary losses as a result of legal proceedings associated with user privacy	Monetary losses are did not have any ma associated with use
TC-SI-220a.4		<ul><li>(1) Number of law enforcement requests for user information, (2) number of users whose information was requested,</li><li>(3) percentage resulting in disclosure</li></ul>	Jamf did not have a More details about i
TC-SI-220a.5		List of countries where core products or services are subject to government- required monitoring, blocking, content filtering, or censoring	Jamf has establishe laws and regulation to, requirements un Regulations.

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#### 2024

environmental considerations is provided in the Environment

boking to quantify the usage of natural resources for appropriate ation about environmental considerations is provided in the on.

environmental considerations is provided in the *Environment* 

p privacy and its related policies can be found in our

er information for the reasons described in our Software ce Agreement, Data Processing Agreements for Jamf ur Privacy Policy all of which are publicly available in our

re disclosed in our 10-K filing with the U.S. SEC. In 2024, Jamf naterial monetary losses as a result of legal proceedings ser privacy.

any law enforcement requests for user information in 2024. t user information requests can be found in our Trust Center.

ned policies and processes for material compliance with ns in every country we operate including, but not limited nder the Foreign Corrupt Practices Act and Export Control



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EMPLOYEE EXPERIENCE	TC-SI-230a.1		(1) Number of data breaches, (2) percentage that are personal data breaches, (3) number of users affected	Material breaches are did not have significa
CUSTOMER EXPERIENCE COMMUNITY IMPACT ENVIRONMENT GOVERNANCE APPENDIX	TC-SI-230a.2	Data Security	Description of approach to identifying and addressing data security risks, including use of third-party cybersecurity standards	Jamf maintains a robu Chief Information Sec regularly and based of frameworks and stand identification, assess risks. Our Board of Di and risks and our Auc cyber threats. In addit training to all our emp
	TC-SI-330a.1	Recruiting & Managing a Global, Diverse & Skilled Workforce	Percentage of employees that require a work visa	2.7% of Jamf's global
	TC-SI-330a.2		Employee engagement as a percentage	Metrics are provided
	TC-SI-330a.3		Percentage of (1) gender and (2) diversity group representation for (a) executive management, (b) non-executive management, (c) technical employees, and (d) all other employees	Metrics are provided
	TC-SI-520a.1	Intellectual Property Protection & Competitive Behavior	Total amount of monetary losses as a result of legal proceedings associated with anti-competitive behavior regulations	Monetary losses are o did not have any mate associated with anti-c
	TC-SI-550a.1	Managing Systemic Risks from Technology Disruptions	Number of (1) performance issues and (2) service disruptions; (3) total customer downtime	Jamf provides day-to- also be found via our material to our operat with the U.S. SEC.
Jamf	TC-SI-550a.2		Description of business continuity risks related to disruptions of operations	Business continuity ris U.S. SEC.

#### 2024

are disclosed in our 10-K filing with the U.S. SEC. In 2024, Jamf cant data breaches.

bust information security program that is managed by our ecurity Officer. Information security practices are reviewed d on widely adopted industry security and risk management andards (ISO 27001, SSAE 16, and others) which include ssment, internal reporting, monitoring, and management of Directors reviews data privacy and cybersecurity strategies Audit Committee has oversight over risk mitigation related to dition, we provide annual information security and compliance nployees.

al employees.

ed in the Stakeholder engagement section of this report.

ed in the Stakeholder engagement section of this report.

e disclosed in our 10-K filing with the U.S. SEC. In 2024, Jamf aterial monetary losses as a result of legal proceedings i-competitive behavior regulations.

to-day availability of our products at status.jamf.com which can ur Trust Center. Performance issues and service disruptions rations or financial results, if any, are disclosed in our 10-K filing

risks and disruptions are discussed in our 10-K filing with the



# Appendix

# **UN SDG**

### United Nations Sustainable Development Goals

SDG	Key Metrics	
SDG 3 GOOD HEALTH AND WELL-BEING	<ul> <li>Key Metrics</li> <li>Promote mental health and well-being</li> <li>Provide access to quality essential health-care services</li> </ul>	Jamf invests in creating spa support the well-being of a • Virtual mental health serv • Jamf Cares floating holida • Allyship training • Family planning services • Mentorship program • Financial planning resource
<b>v</b>		Safe and supportive healt
		The secret to our success Many of our roles offer hyb autonomy. This flexibility ar understand the responsibil balance remains our priorit strong culture, achieve our

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#### Jamf's Contribution

pace to engage diverse voices, foster community, and all employes. Our offerings include:

rvices

day for employees

### irces

althcare navigation services for LGBTQ+ employees

s lies in our connectivity and a commitment to flexibility. /brid or remote options, providing both collaboration and and space are opportunities to take initiative and pility that comes with the trust vested in us. Work-life rity while feeling connected is important to maintain our ur goals, and thrive as #OneJamf.



# Appendix

# **UN SDG**

### **United Nations Sustainable Development Goals**

SDG	Key Metrics	
		To address SDG 4: Quality on employees, customers,
	- Ensure that all girls and boys complete free, equitable and quality primary and secondary education leading to relevant	For employees, Jamf offers provides full-time employee and advance their professio
	and effective learning outcomes	For customers, Jamf delive security solutions designed
	- Increase the number of youth and adults who have relevant skills, including technical and vocational skills, for employment, decent jobs, and entrepreneurship	Today, Jamf proudly serves educational institutions wor Community College (MCC) MCC students and aspiring devices in the workplace.
4 QUALITY EDUCATION	- Ensure equal access to all levels of education and vocational training for the vulnerable, including persons with disabilities, indigenous peoples, and children in vulnerable situations	For the community, Jamf sp of students who excel in ST Code2College (specifically students), and the Matter In
	- Expand globally the number of scholarships available to developing countries, in particular least developed countries, small island developing States, and African countries, for enrollment in higher education, including vocational training and information and communications technology, technical,	Through the Matter Innovation and MATTER.ngo, kids around opportunities for active lease Enabled Active Learning (The leadership, and community developing countries and with more than 5,000 students of <i>Community Development</i> states
	engineering and scientific programs, in developed countries and other	Jamf also supports the com camps, which expand acce
	developing countries.	Collectively, Jamf contribute "Quality Education," as well

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#### Jamf's Contribution

ty Education, Jamf has a three-pronged approach focused s, and the community.

ers a Global Education Reimbursement policy that vees the opportunity to continue their educational journey asional careers through tuition reimbursement.

vers dedicated education-focused management and ed for school IT administrators, teachers, and parents. ves 42 million students across more than 40,000 vorldwide. Additionally, Jamf also partnered with Mesa C) to launch an Apple certification training course, helping ng IT professionals develop skills to manage Apple

sponsors key programs aimed at increasing the number STEM disciplines, including SparkPath's STEMLink, Ily supporting minority and low-income high school Innovation Hubs (MIH).

vation Hubs, a collaborative partnership between Jamf round the world gain access to free, technology-enabled earning and problem-solving. The program's Technology (TEAL+) curriculum promotes critical thinking, creativity, ity engagement. With 17 solar-powered hubs operating in d vulnerable communities, the program has empowered ts globally. More information can be found in the of section of this report.

ommunity through TEAL+ Experience Kits and coding cess to hands-on learning experiences.

Collectively, Jamf contributed over \$550,000 to causes aligned with the UNSDG "Quality Education," as well as supporting initiatives aligned with "Zero Hunger" and "Health & Wellbeing."



INTRODUCTION	SDG	Key Metrics		
EMPLOYEE EXPERIENCE CUSTOMER EXPERIENCE COMMUNITY IMPACT	8 DECENT WORK AND ECONOMIC GROWTH	DECENT WORK AND	- Achieve full and productive employment and decent work for all women and men, including for young people and persons with disabilities and equal pay for work	Jamf was instrumental in centered, technology-foo Institute, a next step for I technology jobs with US break the generational c
GOVERNANCE		of equal value <ul> <li>Reduce the proportion of youth not in employment, education, or training</li> <li>Protect labor rights and promote safe</li> </ul>	Zimbabwe to pursue me leaving their home count Jamf also supports interr Corporate Study Program	
APPENDIX		and secure working environments for all workers	skills, gain experience, a	

**Jamf** 2025 Purpose & Impact Report

### Jamf's Contribution

in developing the Matter Innovation Hubs, a studentfocused learning program, and the Matter Career Readiness or Innovation Hub graduates that trains students for remote JS and other international companies. These initiatives help I cycle of poverty by creating pathways for students in neaningful careers without requiring a university degree or untry.

ernship programs including the Cristo Rey High School ram and the Code2College initiative, helping students build , and prepare for the workforce.



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# **Forward-Looking Statements**

This document contains "forward-looking statements" within the meaning of federal securities laws, which statements involve substantial risks and uncertainties. Forward-looking statements generally relate to future events. In some cases, you can identify forward-looking statements because they contain words such as "may," "can," "will," "would," "should," "expects," "plans," "anticipates," "could," "intends," "target," "projects," "contemplates," "believes," "estimates," "predicts," "forecasts," "potential," "continue," or other similar terms or expressions that concern our expectations, strategy, plans, or intentions. Forward-looking statements may involve known and unknown risks, uncertainties, and other factors that may cause our actual results, performance, or achievements to be materially different from those expressed or implied by the forward-looking statements. These statements include, but are not limited to, statements regarding our goals, commitment, and programs; our business plans, initiatives, and objectives; our assumptions and expectations; and the scope and impact of our corporate responsibility risks and opportunities.

The forward-looking statements contained in this document are also subject to additional risks, uncertainties, and factors, including those more fully described in our Annual Report for the fiscal year ended December 31, 2024. Additional information will also be set forth in the subsequent periodic and current reports and other filings that we make with the SEC from time to time. Moreover, we operate in a very competitive and rapidly changing environment, and new risks and uncertainties may emerge that could have an impact on the forward-looking statements contained in this document.

You should not rely on forward-looking statements, assume that past performance will be a reliable indicator of future performance, or use historical trends to anticipate results or trends in future periods. The forward-looking statements included in this document relate only to events as of the date hereof. We undertake no obligation to update or revise any forward-looking statement as a result of new information, future events, or otherwise, except as otherwise required by law.

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