



# Jamf Cloud

*Finalize your migration*

## Next steps: at a glance

You're moving to the cloud. It's the first step in what will be a successful journey to a more sustainable environment. Great decision. We're excited to help you make this transition. Working hand in hand with a Jamf Migration Specialist, you'll begin the process of migrating devices, data and settings into a Jamf Cloud-hosted instance. The overview below provides an outline of next steps. We're ready to set you up for success, so let's get started!



### 1. Onboarding

We'll chat about a general timeline to implementation, as well as schedule an optional pre-migration call.



### 3. Migration schedule

Choose a time to upload your database and make the move to Jamf Cloud.



### 2. Pre-Migration planning

Along with the Migration Specialist, you will verify current onsite integrations, workflows, enrolled devices and migration options.



### 4. Migration

Once our Jamf Cloud engineers complete the migration, you will work with your Migration Specialist to verify a successful move to Jamf Cloud.



## 1. Onboarding

You will receive an introductory email from Jamf Professional Services asking for more information about your organization's timeline for completing the migration.

Your timely response will connect you with a Migration Specialist and enable Jamf to provide an estimated roadmap for your migration.



## 2. Pre-Migration planning

To best understand your organization's unique environment, a Migration Specialist begins the migration process with a review of your current Jamf Pro setup and identifies appropriate next steps. Expect to discuss:

- The status of on-prem Jamf Pro integrations with directory services.
- Workflows, enrolled devices and migration options appropriate for your unique setup.
- The desired URL for your Jamf Pro instance.
- Integrations with Apple Services.



## 3. Migration schedule

You will work with your Migration Specialist to schedule a time to upload your on-premises database

Any required sessions will be conducted via video conferencing.

Migration will have a minimum lead time of no less than 48 hours.

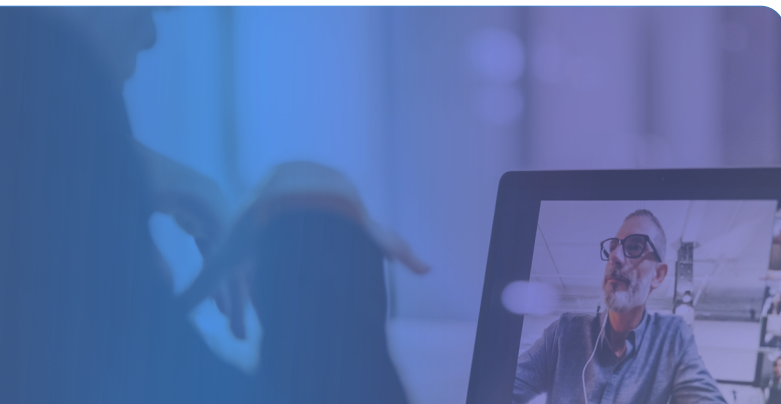
Migration can be scheduled to accommodate additional lead time as appropriate for customers.



## 4. Migration

At the scheduled time, a Migration Specialist will help restore your Jamf Pro instance in Jamf Cloud. This session will include:

- Coordination of database transfer and import, and DNS changes (if applicable).
- Initial login, as well as instance activation and configuration.
- Verification of APNs/VPP/DEP certificates, tokens and functionality.
- Verification of new device enrollment, software distribution and configuration profile and remote command delivery.
- Strategy discussion and testing of local-to-cloud device migration options.
- Consultation on options to reconnect LDAP and SMTP integrations.



Ready to get started?



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